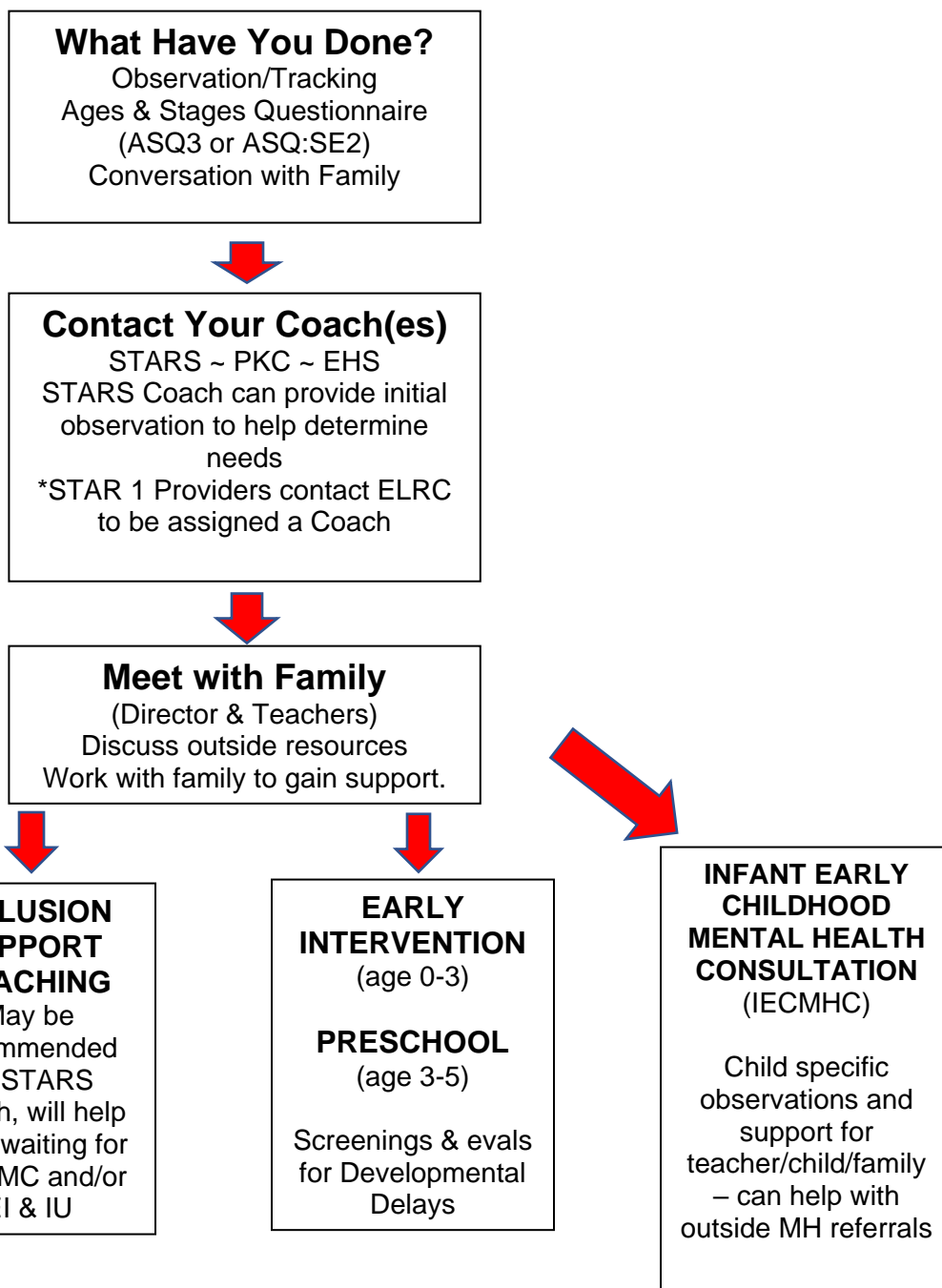




# When Classroom Concerns Arise...



**RAPID RESPONSE** – The ELRC has joined forces with our partners above to provide immediate support in the event that a child is in danger of suspension or expulsion. Contact Kim Alloway to see who can help in your area.

Every situation is different. The earlier you contact your coach with your concerns, the sooner appropriate resources can be shared and utilized. Challenging behaviors are not always “the child”, but may be a result of the environment and/or teacher-child expectations. Your Quality Coach and STARS team are here to support you!

# CHILD CARE CONSULTANTS, INC. KEYSTONE STARS CONTACTS

Supporting STARS providers in ELRC Regions 8, 9 & 10  
29 North Duke Street York, PA 17401 | 717-854-3273 | info@childcareconsultants.org

**STARS Mgr. /Asst. ELRC Director** | Erica Heller (717) 771-8571

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## QUALITY COACHES:

STARS Team Lead/Quality Coach | Alyssa Hahn (717) 817-9638  
STARS Quality Coach (Region 8) | Michaelle Book (717) 881-8859  
STARS Quality Coach (Region 8) | Elizabeth Marcello (717) 817-2444  
STARS Quality Coach (Region 9 & 10) | Ashley Turner (717) 819-2580  
STARS Quality Coach (Region 9 & 10) | Barbara Fretz (717) 881-0097  
STARS Quality Coach (Region 9 & 10) | Corrie Mitchell (717) 515-6093  
STARS Quality Coach (Region 9 & 10) | Jen DeStephano (717) 817-1715  
STARS Quality Coach (Region 9 & 10) | Jenn Wertz (717) 858-5880  
STARS Quality Coach (Region 9 & 10) | Joe Barry (717) 968-5779  
STARS Quality Coach (Region 9 & 10) | Lisa Young (717) 873-0332  
STARS Quality Coach (Region 9 & 10) | Paula Howard (717) 858-5738  
STARS Quality Coach (SACC Region 9 & 10) | Rhea Simmons (717) 873-3618  
STARS Quality Coach (Region 9 & 10) | Sara Copeland (717) 676-8682  
STARS Quality Coach (Region 9 & 10) | Stephanie Spitz (717) 968-1420

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## SUPPORT COACHES:

Inclusion Support Coach | Kim Alloway (717) 881-2306  
STARS TA Coach | Lorrie Hall (717) 968-3938  
STARS TA Coach | Teresa Wilson (717) 881-2243

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## EARLY INTERVENTION (Birth - Three and Preschool):

IU 10 | Central IU - Centre | (814) 342-0884  
IU 11 | Tuscarora IU - Juniata/Mifflin | (814) 542-2501  
IU 12 | Lincoln IU - York/Adams | (717) 718-5800  
IU 13 | Lancaster/Lebanon | (717) 606-1600  
IU 15 | Capital Area IU - Dauphin/Cumberland/Perry | (717) 732-8400  
IU 16 | Central Susquehanna IU-Snyder/Union/Northumberland | (570) 523-1155

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**IECHMC** - <https://www.pakeys.org/getting-started/ocdel-programs/early-childhood-mental-health-ecmh/>

## Useful Websites & Online Resources

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PAKEYS.ORG— STARS RESOURCES/SUPPORTS

WWW.EITA-PA.ORG—Early Intervention TA—Social-Emotional Supports

CSEFEL.VANDERBILT.EDU—Center on the Social and Emotional Foundations for Early Learning



**STAR 1?**

**Contact  
Erica Heller**

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**RAPID  
RESPONSE**

**Contact  
Kim Alloway!**

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**EMAIL YOUR  
COACH**

Use the following format:

**First initial Last name  
@childcareconsultants.org**



**CHILD  
CARE  
CONSULTANTS  
INC.**